

## Mary Jo Sagnella

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**From:** Pratap Mukherjee <pratap@kinetix.com>  
**Sent:** Tuesday, June 27, 2017 3:15 PM  
**To:** Mary Jo Sagnella  
**Subject:** FW: E-Rate Undeliverable Mail  
**Attachments:** Form 472 spin 143036590.pdf

Hi Mary Jo,

I received this notice yesterday. I'm not sure if there's something that needs to be done on this for EFC. Please let me know.

Best,  
Pratap

**From:** SLDCorrespondence [mailto:SLDCorrespondence@sl.universalservice.org]  
**Sent:** Monday, June 26, 2017 11:37 AM  
**To:** Pratap Mukherjee <pratap@kinetix.com>  
**Subject:** E-Rate Undeliverable Mail

### Re-Mail Advisory

June 26, 2017

Pratap Mukherjee  
Kinetix Technology Services LLC

SPIN - 143036590

### IMPORTANT NOTICE

Enclosed you will find correspondence deemed 'un-deliverable' to the mailing address listed and returned to SLD's Client Operations Department.

It is important to note that, to accommodate the delivery delay, the new 'Date' of the original decision letter is the sent date of this email or fax.

This advisory is especially important if you are considering filing an appeal. Appeals must be filed within 60 days of the date on the Decision Letter, which in this case, is the sent date of this e-mail or fax. In the event that you do submit an appeal it would be advisable to enclose a copy of your Decision Letter and this Decision Letter Re-Mail Advisory e-mail or fax with your appeal correspondence. See the "Appeals Procedure" in the

Reference Area of the SLD web site <[www.sl.universalservice.org](http://www.sl.universalservice.org)> for more information on appeal deadlines and how to file your appeal.

Further, be advised that all terms and conditions imposed by the Schools and Libraries Program on applicants or service providers that are dependent on the Decision Letter date (in this situation, the new Decision Letter date) will apply.

If you wish to request a permanent change of contact information to the USAC database, please file a new Service Provider Identification Number and General Contact Information Form (FCC Form 498) to update your contact information in USAC records. Follow the instructions on the USAC web site at <http://www.usac.org/sp/about/498/default.aspx>.

Thank you for your cooperation and continued support of the Universal Service Program.

**Schools and Libraries Division**

**Toll-Free:** (888) 203-8100

**Fax Toll-Free:** (888) 276-8736

----- Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only . This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is STRICTLY PROHIBITED. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.



**Pratap Mukherjee** | Chief Executive Officer  
Kinetix Technology Services, LLC  
1825 So. Grant St., Ste 850 | San Mateo, CA 94402  
650 207 6811 | [pratap@kinetix.com](mailto:pratap@kinetix.com) | [www.kinetix.com](http://www.kinetix.com)



Form 472 (BEAR) Notification Letter

June 1, 2017

6-27-17 notification date

Pratap Mukherjee  
Kinetix Technology Services LLC  
1350 Bayshore Highway  
Suite 805  
Burlingame, CA 94010-1817

LDTI  
5/30/17

Re: Invoice Number - as assigned by USAC: 2592726  
Service Provider Identification Number: 143036590  
Reimbursement Form Number: 15EFC-Kinetix  
Billed Entity Number: 16037953

Mary Jo Sagnella  
EDUCATION FOR CHANGE IN PUBLIC SCHOOLS  
856 Main St  
Monroe, CT 06468

Preferred Mode of Contact: E-mail at [msagnella@erateportal.com](mailto:msagnella@erateportal.com)  
Total Amount of Reimbursement Approved for Payment: \$0.00

This letter is your notification that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has processed an FCC Form 472, "Billed Entity Applicant Reimbursement (BEAR)" Form from the above named applicant listing you as the service provider. USAC has committed to reimburse the discounted portion of the cost of eligible services provided to eligible entities pursuant to one or more FCC Forms 471, "Description of Services Ordered and Certification Form".

In certain instances, a line may not have been paid. Review the BEAR Letter Applicant Reimbursement Report (Report) following this letter for the reason(s) this may have occurred. For more information about lines that have not been paid, see the explanation of Invoice Error Codes in Step 9 on our website. Work with the applicant (your customer) to correct any errors. Once corrected, your customer may submit a new BEAR using the BEAR Online tool from the Apply Online area or Required Forms section of our website to request reimbursement for any unpaid lines.

If a new BEAR cannot be submitted before the invoice deadline passes, you or your customer may submit a request for a deadline extension. (See "Invoice Deadlines and Extension Requests" posted in the SLD section of our website for more information.)

**TO APPEAL THIS DECISION:**

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and email address for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Include the following to identify the USAC decision letter (e.g., FCDL) and the decision you are appealing:
  - Appellant name,
  - Applicant name and service provider name, if different from appellant,

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Schools and Libraries Division - Correspondence Unit  
30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685  
Visit us online at: [www.usac.org/sl](http://www.usac.org/sl)

4. If you are the applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are the service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.

5. Provide an authorized signature on your letter of appeal.

We strongly recommend that you use one of the electronic filing options. To submit your appeal to USAC by email, email your appeal to [appeals@sl.universalservice.org](mailto:appeals@sl.universalservice.org) or submit your appeal electronically by using the "Submit a Question" feature on the USAC website. USAC will automatically reply to incoming emails to confirm receipt.

To submit your appeal to USAC by fax, fax your appeal to (973) 599-6542. To submit your appeal to USAC on paper, send your appeal to:

Letter of Appeal  
Schools and Libraries Division - Correspondence Unit  
30 Lanidex Plaza West  
PO Box 685  
Parsippany, NJ 07054-0685

For more information on submitting an appeal to USAC, please see "Appeals" in the Schools and Libraries section of the USAC website.

The maximum remaining amount available for each Funding Request Number (FRN) listed on the Report will be the original commitment less the amount approved herein for reimbursement and less any earlier disbursements to your customer.

PLEASE NOTE: The type of invoice form (BEAR or SPI) for the funding year is established by the receipt and approval of the first invoice submitted for the FRN for the funding year. For example, if we successfully process a BEAR for an FRN, we will not approve a SPI for that same FRN at a later time.

Please see the Guide to Letter Reports posted on our website for an explanation of the items listed in the attached Report.

COMPLETE PROGRAM INFORMATION is posted on our website. You may also contact our Client Service Bureau using the "Submit a Question" link on our website, toll-free by fax at 1-888-276-8736 or toll-free by phone at 1-888-203-8100.

Schools and Libraries Division  
Universal Service Administrative Company

CC: EDUCATION FOR CHANGE IN PUBLIC SCHOOLS

Funding Year 2015: 07/01/2015 - 06/30/2016  
Contract Number:  
Funding Commitment Decision: \$12024.32  
Reimbursement Amount for this FRN: \$0.00  
Reimbursement Request Decision Explanation:  
Service Provider Not Certified;

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Form 471 Application Number: 1031727  
Funding Request Number: 2806162  
Funding Year 2015: 07/01/2015 - 06/30/2016  
Contract Number:  
Funding Commitment Decision: \$12739.03  
Reimbursement Amount for this FRN: \$0.00  
Reimbursement Request Decision Explanation:  
Service Provider Not Certified;

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Form 471 Application Number: 1031727  
Funding Request Number: 2806182  
Funding Year 2015: 07/01/2015 - 06/30/2016  
Contract Number:  
Funding Commitment Decision: \$12181.05  
Reimbursement Amount for this FRN: \$0.00  
Reimbursement Request Decision Explanation:  
Service Provider Not Certified;

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Form 471 Application Number: 1031727  
Funding Request Number: 2806183  
Funding Year 2015: 07/01/2015 - 06/30/2016  
Contract Number:  
Funding Commitment Decision: \$12739.03  
Reimbursement Amount for this FRN: \$0.00  
Reimbursement Request Decision Explanation:  
Service Provider Not Certified;

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Form 471 Application Number: 1031727  
Funding Request Number: 2806189  
Funding Year 2015: 07/01/2015 - 06/30/2016  
Contract Number:  
Funding Commitment Decision: \$14980.66  
Reimbursement Amount for this FRN: \$0.00  
Reimbursement Request Decision Explanation:  
Service Provider Not Certified;

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Funding Year 2017: 01/01/2017 - 06/30/2017  
Contract Number:  
Funding Commitment Decision: \$16016.81  
Reimbursement Amount for this FRN: \$0.00  
Reimbursement Request Decision Explanation:  
Service Provider Not Certified;

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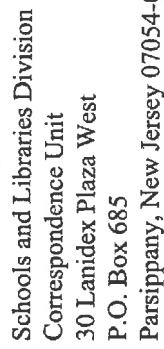
30 Lanidex Plaza West  
PO Box 685  
Parsippany, NJ 07054-0685

**TIME SENSITIVE MATERIAL**

00243  
Mary Jo Sagnella  
EDUCATION FOR CHANGE IN PUBLIC SCHOOLS  
856 Main St  
Monroe, CT 06468







100-36343-105



PRESORTED  
FIRST CLASS

NIXIE 051 - 1  
RETURN TO  
RECEIVED  
UNAB  
NOT  
RECEIVED  
FORWARD  
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